



*We're here to help*

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## Tower Systems Sewing / Fabric / Haberdashery Shop Software Q&A.

Australian made. Australian supported.

Here are answers to some of the questions we have been asked about our Sewing / Fabric / Haberdashery Shop Software over the years

When you are ready, we'd love to show you our Sewing / Fabric / Haberdashery Shop Software and through that show you answers to other questions you have.

***Can I sell by measure?*** Yes.

***Can I sell by fractions?*** Yes.

***Can I offer a special price to members of a club?*** Yes.

***Can I market to members of sewing and crafts clubs?*** Yes. You can tag customers as belonging to a club and target market to club members.

***Can I track sales to club members to rebate the club as a fundraising opportunity?*** Yes.

***Can I promote local clubs and groups on receipts?*** Yes.

***Can you pass on patterns, sewing machine manuals and other documentation?***

Yes, you can load files, images, documents or PDFs for products (information sheets, advice) and have them automatically included in emailed receipts.

***Can I use the software to manage repairs?*** Yes. You can track jobs, parts and labour. Plus, communication with customers is streamlined.

***Can I remind customers about sewing machine servicing?*** Yes.

***Can I do this by text or email?*** Either, we support both.

***Can I look-up historical servicing records for a specific customer?*** Yes.

***Can I create a quote for a customer and manage this?*** Yes.

***Can I track / manage quotes?*** Yes.

***Can the software track special or one-off orders for customers?*** Yes, from the moment the order is placed.

**Can I group items together to sell in a pack or bundle?** Yes, it's easy to create packs using the software.

**Does the software track product serial numbers?** Yes. You have a couple of different ways you can do this.

**I sell some items by colour, size and style, can the software handle this?** Yes.

**Can I integrate the software with my suppliers?** Yes. We have many customers importing stock files and invoices. If you want to provide a supplier a data feed of sales of their product, our software can do this too.

**Does the software connect with my website?** We partner with Shopify, Magento and WooCommerce and offer direct links to these.

**Can I email receipts?** Yes.

**Can I track where my customers come from?** Yes.

**Do I have to pay for software on additional computers in my business?** No.

**Does the software handle LayBys?** Yes.

**Can I connect with my EFTPOS terminal?** Yes. We have a direct link to Tyro and through Linkly we connect to all major banks.

**Can I use my existing hardware?** Yes, as long as your hardware meets our minimum standards.

**Can I use my existing data with the software?** Yes. We'd like to check your data to be sure. We will advise what can be safely brought across.

**Does it integrate with Xero?** Yes.

Find out more at [www.towersystems.com.au/sewing](http://www.towersystems.com.au/sewing).