



We're here to help

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Tower Systems Jeweller Software Q&A.

Australian made. Australian supported.

Here are answers to some of the questions we have been asked about our Jeweller Software over the years

When you are ready, we'd love to show you our Jeweller Software and through that show you answers to other questions you have.

Does the software support jeweller specific butterfly barcodes? Yes.

Does the software support jeweller-specific product stone details? Yes.

Does the software produce valuation certificates? Yes.

Do I need to pay consulting fees to get value from the software? No.

Can I sell products by weight or length? Yes.

Can I load supplier stock files like from Pandora? Yes.

Does the software let me track customers by occasion? Yes.

Can I include product care information on receipts? Yes.

Can I use the software to track and manage items we make? Yes.

Can I use the software to manage repairs? Yes. You can track jobs, parts and labour. Plus, communication with customers is streamlined.

Can I remind customers about servicing? Yes.

Can I do this by text or email? Either, we support both.

Can I look-up historical records for a specific customer? Yes.

Can I create a quote for a customer and manage this? Yes.

Can I track / manage quotes? Yes.

Can the software track special or one-off orders for customers? Yes, from the moment the order is placed.

Can I manage selling second-hand items? Yes.

Can I group items together to sell in a pack or bundle? Yes, it's easy to create packs using the software.

Does the software track product serial numbers? Yes. You have a couple of different ways you can do this.

I sell items with colour, size and style, can the software handle this? Yes.

Can I integrate the software with my suppliers? Yes. We have many customers importing stock files and invoices. If you want to provide a supplier a data feed of sales of their product, our software can do this too.

Does the software connect with my website? We partner with Shopify, Magento and WooCommerce and offer direct links to these.

Can I email receipts? Yes.

Can I track where my customers come from? Yes.

Do I have to pay for software on additional computers in my business? No.

Does the software handle LayBys? Yes.

Can I connect with my EFTPOS terminal? Yes. We have a direct link to Tyro and through Linkly we connect to all major banks.

Can I use my existing hardware? Yes, as long as your hardware meets our minimum standards.

Can I use my existing data with the software? Yes. We'd like to check your data to be sure. We will advise what can be safely brought across.

Does it integrate with Xero? Yes.

Find out more at www.towersystems.com.au/jeweller.