



We're here to help

TOWER SYSTEMS INTERNATIONAL (AUST) PTY. LTD.
ABN 61 007 009 752
HEAD OFFICE 3A Lynch Street, Hawthorn VIC 3122
Ph 03 9524 8000 Fax 03 9524 8099
info@towersystems.com.au towersystems.com.au

July 2021

Tower Systems Bike Shop Software Q&A.

Australian made. Australian supported. Rent now for a few dollars a day.

Here are answers to some of the questions we have been asked about our Bike Shop Software over the years

When you are ready, we'd love to show you our Bike Shop Software and through that show you answers to other questions you have.

Can I offer a special price to members of a club? Yes.

Can I market to members of bike clubs? Yes. You can tag customers as belonging to a club and target market to club members.

Can I track sales to club members to rebate the club as a fundraising opportunity? Yes.

Can you pass on bike manuals and other documentation? Yes, you can load files, images, documents or PDFs for products (information sheets, advice, notices) and have them automatically included in emailed receipts.

Can I promote local bike paths and other local information of interest to cyclists on receipts? Yes.

Does the software connect with Bike Exchange? Yes.

Does the software connect with Bike Chaser? Yes.

Does the software connect with Specialised? Yes.

Can I use the software to manage repairs? Yes. You can track jobs, parts and labour. Plus, communication with customers is streamlined.

Can I remind customers about servicing? Yes.

Can I do this by text or email? Either, we support both.

Can I look-up historical servicing records for a specific customer? Yes.

Can I create a bike quote for a customer and manage this? Yes.

Can I track / manage quotes for bikes? Yes.

Can I track using parts from my shop and labour to make a bike or other product? Yes.

Can the software track special or one-off orders for customers? Yes, from the moment the order is placed.

Can I manage selling second-hand items? Yes.

Can I group items together to sell in a pack or bundle like bike, helmet and gloves? Yes, it's easy to create packs using the software.

Does the software track product serial numbers? Yes. You have a couple of different ways you can do this.

I sell shoes and clothing, can I manage this by colour, size and style? Yes.

Can I integrate the software with my suppliers? Yes. We have many customers importing stock files and invoices. If you want to provide a supplier a data feed of sales of their product, our software can do this too.

Does the software connect with my website? We partner with Shopify, Magento and WooCommerce and offer direct links to these.

Can I email receipts? Yes.

Can I track where my customers come from? Yes.

Do I have to pay for software on additional computers in my business? No.

Does the software handle LayBys? Yes.

Can I connect with my EFTPOS terminal? Yes. We have a direct link to Tyro and through Linkly we connect to all major banks.

Can I use my existing hardware? Yes, as long as your hardware meets our minimum standards.

Can I use my existing data with the software? Yes. We'd like to check your data to be sure. We will advise what can be safely brought across.

Does it integrate with Xero? Yes.

Find out more at www.towersystems.com.au/bike.